

KEVALIN AUDIO

PRODUCT SERVICE REQUEST QUESTIONNAIRE

***SUBMISSION REQUIRED FOR ALL PRODUCT SERVICE REQUESTS,
WARRANTY AND NON-WARRANTY***

WARRANTY

All new, demo and review products carry a full factory warranty as set out in the manual for each product. At the time of this writing, Allnic products have a 2 (two) year factory warranty, Allnic factory supplied tubes have a 6 (six) month warranty, and Waversa products have a 1 (one) year factory warranty. All warranties are effective from date of purchase. Products are covered by manufacturer's warranty only. Kevalin Audio does not itself warranty and is not liable for any product defects or damages or loss caused by any product it sells.

UNLESS OTHERWISE SPECIFIED BELOW ALL INFORMATION REQUESTED IS REQUIRED FOR A RESPONSE.

SELECT MANUFACTURER:

ALLNIC AUDIO ELECTRONICS / ZL TECHNOLOGY CABLES

WAVERSA SYSTEMS

Your name: _____

Your Address: _____

Your email: _____

Your phone number: _____

I acknowledge that I have read and understand Kevalin Audio's Terms of Sale Agreement and Gray-market Equipment Policy. Check box to confirm:

<https://www.kevalinaudio.com/kevalin-audio-terms-of-sale-agreement>

<https://www.kevalinaudio.com/gray-market-equipment-policy>

Select request of warranty or non-warranty service:

WARRANTY NON-WARRANTY

Product Name: _____

Product Serial Number: _____

Original (first) owner? Yes No

Date of purchase: _____

Name and location of dealer: _____

If you are not the original purchaser, when, where and how did you obtain the product?

Description of issue for which you are requesting support:

Please also provide the following:

A copy of original purchase receipt **(REQUIRED FOR WARRANTY SERVICE REQUESTS):**

A photo or photos of your product, **INCLUDING PART(S) THAT YOU THINK HAVE AN ISSUE (REQUIRED FOR BOTH WARRANTY AND NON-WARRANTY REQUESTS) AND OF THE SERIAL NUMBER ON THE CHASSIS (REQUIRED ONLY FOR NON-WARRANTY SERVICE REQUESTS):**

Please save your changes to this form and attach it, a copy of your receipt and your photos as required to an email and send to info@kevalinaudio.com. Use “Product Support Request” as the email subject line.